



# RADUS

SOFTWARE



DATA»»INFORMATION»»INTELLIGENCE»»SUCCESS

## SUCCESS STORY



### Data Architecture Strategy: Radus Provides Technical Consulting to the Largest Passenger Railroad Organization

#### Challenge

Prior to the Radus team's involvement, data relating to agreed upon key performance indicators (KPIs) was available in diverse data sources including Excel files, Access databases and, external application databases. The absence of a single database housing all the data elements related to customer services posed a challenge in terms of providing consistent and reliable decision support to Customer Service management.

#### Solution

The Radus team was successful in architecting, designing and developing a data warehouse, a dashboard and numerous reports to provide actionable information on a regular basis (daily, weekly, monthly and annually) for various levels of management. This helped Amtrak improve overall customer satisfaction. Radus team identified the areas of improvement, prioritized them, re-engineered business practices and implement them in a strategic manner.

#### CONTACT INFORMATION

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## ABOUT RADUS

SBA Certified 8(a) Participant  
Economically Disadvantaged  
Women Owned Small Business  
(EDWOSB)

GSA Stars II 8(a) GWAC Holder  
GSA IT Schedule 70

North American  
Industry Classification  
(NAICS Codes)

541511 - Custom Computer  
Programming Services

541512 - Computer Systems  
Design Services

541618 - Other Management  
Consulting Services

DUNS Number  
197356418

Cage/Ncage  
4SD47



Strategic Planning



Enterprise Architecture



Information Governance  
& Data Management



Portfolio, Program & Project  
Management Support



Business Intelligence &  
Performance Measurement



Acquisition Support



Financial Management &  
Budgeting

### WHY RADUS?



#### People:

Radus employees deliver success. Our PMI certified project managers and IT Architects and Developers are the best in the industry. All consultants are trained in the entire SDLC process.



#### Processes:

Radus brings all the necessary aspects of planning, design, development and implementation. Our approaches not only adopt industry standard practices, but extend them following a structured methodology for delivering projects on time, within budget and with exceptional quality.



#### Technology:

Radus understands that technology is constantly evolving, however IT budgets may not keep pace. Our consultants are focused on driving efficiencies and increasing productivity whether moving to an emerging technology, a proven technology, or making improvements to a legacy system.

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